

September 1, 2012

Captain Alan Pinekenstein  
Kleenfuel Marine Services  
P.O. Box 951  
Deltaville, Virginia 23043

Dear Captain Pinekenstein:

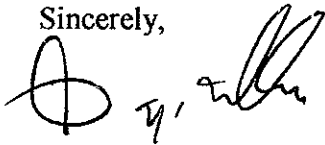
We wanted to express our appreciation for the excellent job you did last week in cleaning the fuel tank in our outboard motor on our center console power boat. It certainly has been a pleasure working with your company and please feel free to share this letter with other potential clients.

We highly recommend your company to anyone since you were so professional in all aspects of this service. You set an appointment and arrived on time. Your truck and equipment were spotless and your truck graphics were clear and well done.

In our telephone conversations prior to our scheduled appointment and during the clean out of our fuel tank, you showed professionalism and also were able to answer all of my questions which demonstrated your vast knowledge of this service.

Thank you again for a job well done. We will be sure to pass your business cards to fellow boaters in the area.

Sincerely,

A handwritten signature in black ink, appearing to read "R. N. Wallace". The signature is written in a cursive style with a large initial "R" and "W".

Robert N. Wallace  
Queenstown, Maryland